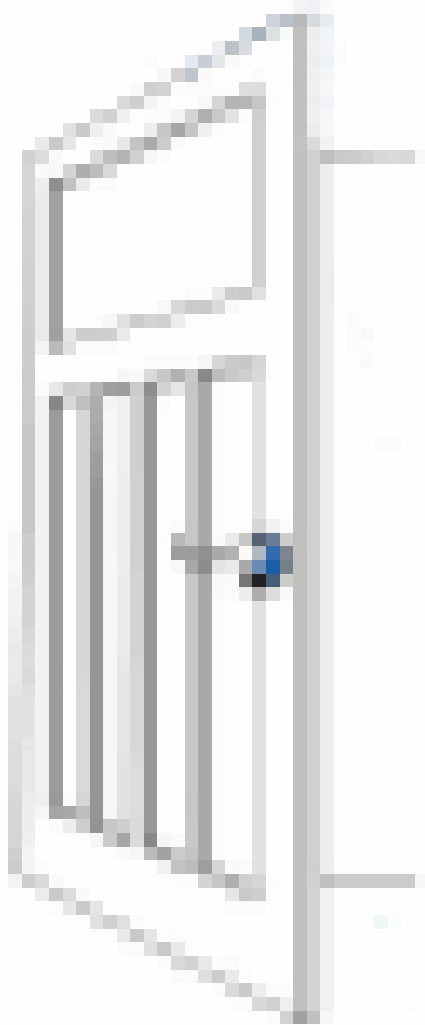


2008 ANNUAL REPORT

Carroll Hills Programs
Opening Doors to Success!



Carroll Hills Family and Children's Program Center

Carroll Hills Industries

Community Employment

Community Living

Services & Supports



Carroll County Board of MR/DD
carrollhills.com

Carroll Hills Opening Doors to SUCCESS!

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- ❖ Carroll County Board of MR/DD began the year with a website: carrollhills.com
- ❖ Preschool received full accreditation through Ohio Department of Education.
- ❖ School age program was filled to capacity.
- ❖ All students passed the Ohio Department of Education Assessments.
- ❖ Recognized several employees for services to Carroll Hills Programs:
20 Years of Service: Shelly Haught
15 Years of Service: Tara Burke, Jan Clayborn-Waltz, & Garry Witts
10 Years of Service: Cindy Huber, Tammy Maney, & Bonnie Underwood
5 Years of Service: Amber Bailey, Tim Brace, Vicki Brumback, Steve DeFilippo, Dan Donnelly, Heidi Dunn, Barb Johnson, Jamie Phillips, Rhonda Powals, & Pat Stragan.
- ❖ The Carroll Hills School in collaboration with Family and Children First Council sponsored its first Annual Community Information Fair.
- ❖ Dustin Starkey and Sarah Hines graduated from Carroll Hills School.
- ❖ Carroll Hills Industries Habilitation Center was completed. The new addition to the Administration Building held its Grand Opening Ceremony in July. Director John L. Martin attended as Guest of Honor.
- ❖ Carroll Hills Industries renovation project was completed.
- ❖ Carroll Hills MUI Contact Dept. had a flawless ODMRDD MUI review.
- ❖ Carroll County Voters supported our program with the passage of our operational levy.

The Grand Opening Ceremony was held on July 8, 2008, for the new addition at the Administration Offices on Roswell Road. Ribbon cutting participants were from L-R Melissa Fletcher, County Board President, Representing Senator John Boccieri was JD Williams, Ohio Dept. Director John Martin, Matt Campbell cutting the ribbon and Rev. Mike Doak, President of the Non-Profit Board for CHI.

SUCCESS



When doors open -
WE succeed.

www.publicimagesnetwork.org



Carroll Hills Opening Doors to SUCCESS!

Dear Carroll County Board of MRDD Stakeholders:

When I look at 2008 I see a year of great success. Many goals were achieved in 2008. Thanks to JoAnn Hilliard and her son Jeff, the Carroll County Board of MRDD now has a wonderful website: carrollhills.com. The website is a great tool for the Board to communicate to the community, staff, parents, guardians, and individuals served. It is constantly updated and saves the agency time and money by reducing the need to print and mail everything.



I am impressed by how many wonderful staff the Board employs. This is evident in our Preschool receiving full accreditation by the Ohio Department of Education each year. Our school age program is filled to capacity and normally has a waiting list. All students passed the Ohio Department of Education Assessments. The workshop is also filled to capacity. The MUI contact department had a flawless Ohio Department of MRDD MUI review.

A long time coming goal was achieved this year with the completion of the Carroll Hills Industries Habilitation Center. This project was started in 2001 with an application to the Ohio Department of MRDD for a grant. The success of this project is the allowance of 15 individuals with disabilities to have more space that is completely handicap accessible and provides more opportunities. Individuals now can access a fenced area to enjoy porch swings, walk around, and enjoy games. Staff has reported that behaviors have dropped considerably and individuals seem more content.

The Board was blessed by the passage of a 3.6 mill 10 year replacement operational levy. This levy combined two existing levies of a 1 mill 7 year and a 2.8 mill 10 year. The levy only passed by 178 votes which was most likely due to the poor economy. A huge thank you is due to the community who has supported our wonderful program throughout the years. Thank you again to community supporters, staff, board members, parents, guardians, providers, contractors, individuals served, and all other stakeholders who made 2008 a successful year for Carroll County Board of MRDD!

Matt Campbell

Matt Campbell
Superintendent
Carroll County Board of MR/DD



Carroll Hills Opening Doors to SUCCESS!

The Carroll County Board of MR/DD

MISSION

The mission of the Carroll County Board of Mental Retardation and Developmental Disabilities is to support individuals in determining and choosing life goals and/or services; to aggressively work toward that attainment; to work with families, guardians, and natural supports to access, provide and/or enlist whatever assistance or support is needed in any life area, including protective intervention; and to maintain the individual as the focus while coordinating services across multiple systems.

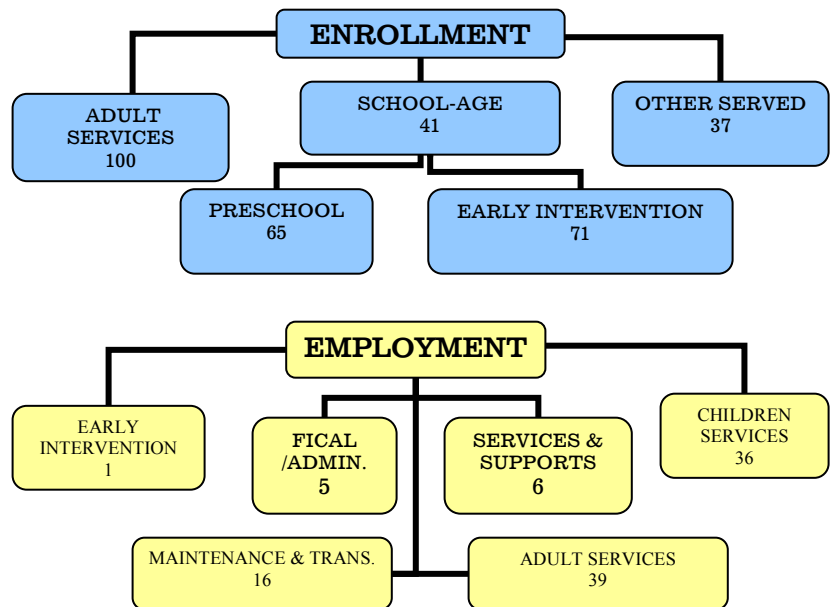
VISION

- We believe that individuals and/or their families can and should decide what services they want or need, select their own providers and coordinate their own services through informed choices.
- We will foster self-advocacy and community inclusion, focus on personal outcomes and respect the rights of the individual to choose and experience life options, and encourage the individual to fulfill his/her responsibilities as a citizen.
- We will advocate for the individual in a variety of ways by providing support and by facilitating change across service systems in the community. We will support informed decisions of the individual regarding life-style choices and enhance the ability of the individual to achieve a sense of belonging in his or her cultural setting and community.

Carroll County Board Members:

Melissa Fletcher, President
 Dolores Hudson, Vice President
 John Miller, Secretary/Treasurer
 Atty. Jennifer Thomas
 Craig Rodgers
 Angie Miller
 Byron Fairclough

We are a multi service program for persons of all ages with mental retardation and developmental disabilities. The members of CCBMRDD are unpaid volunteers who are appointed by the County Commissioners and Probate Judge.



PROGRAM FUNDING

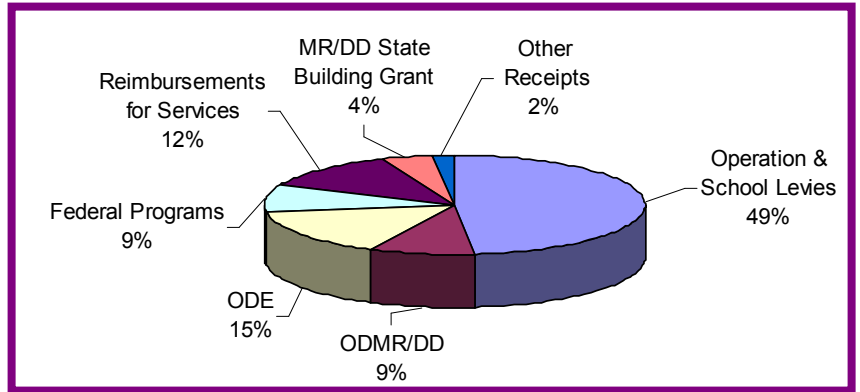
The Carroll County Board is currently funded by county taxes, state, and federal funds. Locally raised funds through levies allow the program to be eligible for additional state and federal funds. In addition, Carroll Hills Industries is organized as a business, bringing in revenue from sales to industrial customers which is then used to pay wages to the employees with disabilities at CHI. The expenditures into our area's economy are actually greater than the amount of revenue raised, making Carroll Hills a good investment for our county.

Financial Report

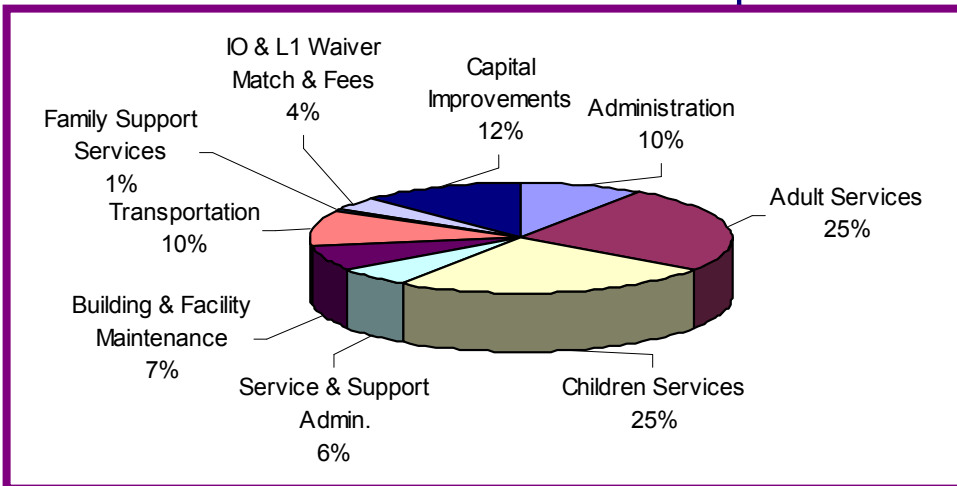
2008

Revenue

Operation & School Levies	ODE
\$2,212,719.95	\$696,345.33
ODMR/DD Receipts	Other
\$403,443.47	\$85,082.79
Federal Programs	
\$407,850.92	
Reimbursements for Services	
\$565,269.69	
MR/DD State Building Grant	
\$197,984.00	



Expenditures

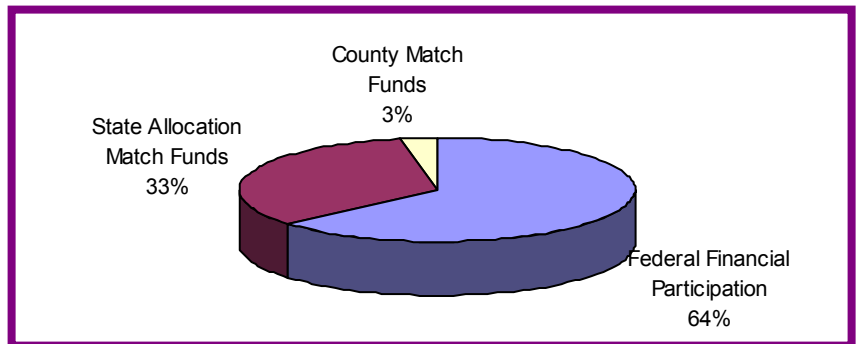


Administration	\$437,469.79
Adult Services	\$1,145,297.89
Children Services	\$1,134,383.41
Service & Support Admin.	\$271,447.73
Maintenance	\$325,341.97

Transportation	Family Support Services	IO & L1 Waiver Match & Fees	Capital Improvements
\$476,489.00	\$31,463.49	\$179,960.84	\$568,545.77

Waiver Service Cost

Federal Financial Participation	\$2,650,705.00
State Allocation Match Funds	\$1,384,555.00
County Match Funds	\$127,541.00

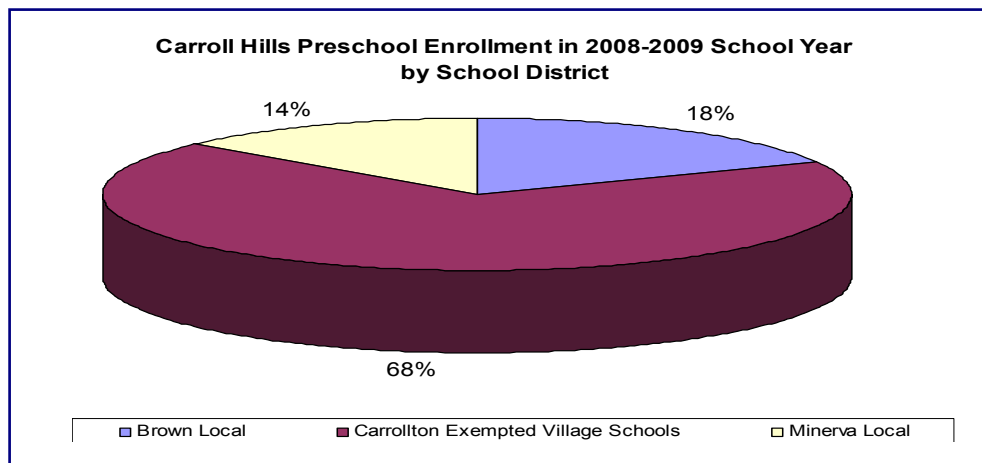


Mandated Individual Options and Level 1 Medicaid Waiver Service - Residential, Day Habilitation and Non-Medical Transportation services provided to individuals enrolled in the Medical Waiver System.



Children Services

Early Intervention provides help to infants and toddlers with a diagnosed disability or at high risk for a delay(s). Services include home visitation, playgroups, parent education, as well as speech, occupational and physical therapies. By beginning this young, we hope to maximize the child's chances for leading the most independent life possible. Many of the EI children go on to a regular public school setting with minimal problems but, there will still be others who need to receive services from a special education setting.



Preschool is offered at Carroll Hills School with 4 half-day integrated classes for children age 3-5 from Carroll County. We divide our students by ages and each preschool classroom is limited to 8 children with special needs who demonstrate delays in speech and language, motor skills, learning, and/or behavior. We also have limited space available for children without developmental delays. This allows for the interaction and modeling with peers who are typically developing and exhibiting appropriate behaviors and skills for the age level. Here again, this intervention at a young age is the key to future success. Many of our preschoolers who come to us with some type of delay leave preschool and go to regular classes in public school.

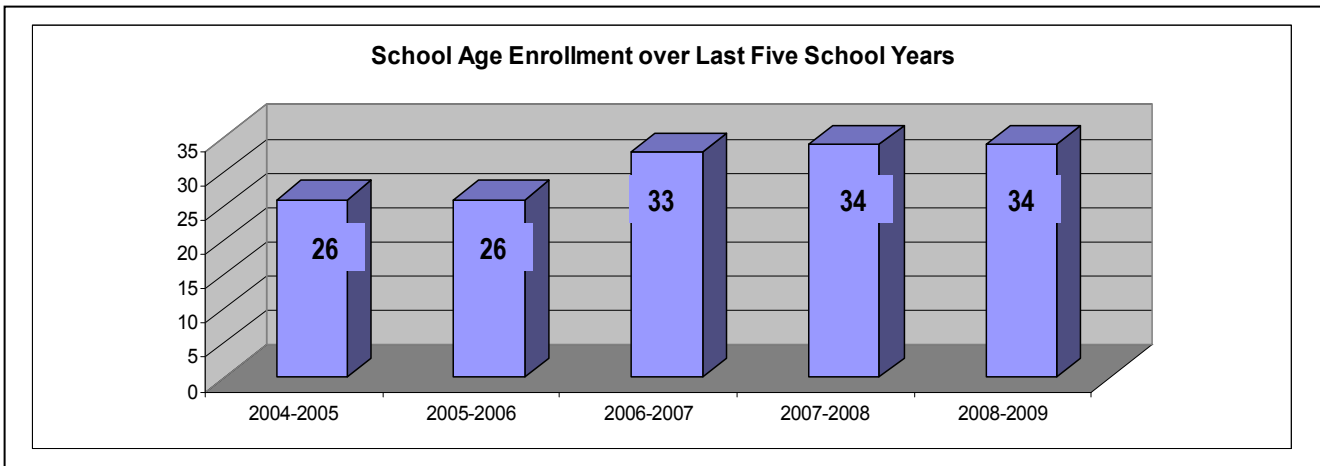


Bobbie Gotshall first started receiving therapy services through the Carroll County Help Me Grow/Early Intervention program when she was 11 months old. At 11 months old, Bobbie struggled with skills that other children her age did automatically. She had difficulty moving. She could only roll from her belly to her back. She could not crawl or sit without support. She was very limited in how she could use her hands to manipulate and play with toys. Bobbie was limited by abnormal muscle tone and weakness throughout her trunk and extremities. With her family's support and therapy intervention, Bobbie gradually began to move. She became interested in her environment and was eager to play. She began to pull herself up to stand and cruise along furniture. Her muscle tone continued to be a limiting factor in her progress. She was eventually seen by a physiatrist who recommended botox injections to her spastic muscles. The botox helped decrease Bobbie's muscle tone and allowed her to move easier. When Bobbie started preschool, she was able to walk with the assistance of a pediatric walker! She is also doing many tasks herself that she could not previously do, such as coloring, feeding herself with a spoon, and trying to take off her coat. She continues to make progress and is a joy to watch as she grows and learns. Physical and occupational therapy will continue to be a part of Bobbie's school and home life. Bobbie will progress to walking with canes and will work on improving her ability to stand without assistance. We hope that she will soon be able to do many other self help and daily tasks on her own.



Children Services

Carroll Hills **School-age** provides classroom instructions for students age 5 to 22 who have MR/DD - an Elementary Class, Middle School Class, and 2 High School Classes. The focus of these classes is not only on functional academic skills but on daily living and vocational skills as well. It is our hope to provide the students with the tools necessary to live as independently as possible as an adult. School age programs are provided in accordance with the rules of the Ohio Department of Education. Carroll Hills also offers Speech, Occupational, & Physical Therapy.



Julie concentrates on writing her name in the Elementary class at Carroll Hills School.



Logan is a success story in the making; three years at Carroll Hills School has transformed his educational and social skills tremendously.



Carroll Hills School Grants

Over \$34,000 in grant monies were received in 2008 from the Ohio Department of Education. The grants are designed to supplement the special education classroom. In 2008, these funds purchased computers for student use in the classrooms and therapy areas. They also were used to help pay the salaries of the food service job coach and school music teacher. The balance of the money was used for classroom materials such as software to enhance student reading and math skills and adaptive equipment such as a communication device.



Carroll Hills Industries

Adult Services

Carroll Hills Industries is a non-profit organization that enters into an annual contract with the Carroll County Board of MRDD to employ adult enrollees. CHI secures and manages contract work both at CHI and in the community from area businesses. CHI uses its earnings to pay enrollees' wages and benefits and to provide and purchase equipment, materials, vehicles and other necessities. CHI has an annual audit and monthly reports which are shared with the Carroll County Board of MRDD. CHI has a board of nine voting members representing a variety of businesses and industries in Carroll County. CHI has a Director, Steve Defilippo, who runs the day-to-day operations of CHI. The Director reports to the Carroll County Superintendent and the Carroll County MRDD Board. CHI Non-Profit Board members are not paid for their services.



Amy Jo Pennock celebrates 18 years of employment at Carrollton Pizza Hut through Carroll Hills Community Employment Program.



Arthur and Jamie take pride in the work they do as part of the Carroll Hills Lawn Crew.



Gene working on production at Carroll Hills Industries on a folder contract through GBS.

The Carroll Hills Non-Profit Board Members:

Rev. Mike Doak, President
Elaine Painting, V. Pres.
John Weir, Sec./Treas.
Mary Fluke
Richard Jones
Linda Moore
Stanton Thomas
Barbara Truman
Bill Wasson

The enrollees in the Carroll Hills Industries participate in light assembly and contract work through GBS, Ashton's Ben Franklin, Salem Label Team and Perfect Products.

CHI is also moving forward with their shredding service. CHI is now able to handle large quantities of paper to be destroyed with our commercial size shredder. Area businesses and organizations contract with CHI to have discarded paper picked up and shredded at a per pound rate.

CHI also offers a badge and keychain making service to local schools, businesses, and politicians in two sizes.

CHI Lawn Care provides mowing, trimming, weeding and leaf removal services to area businesses and private homes throughout the county and continues to operate with a full schedule 4 to 5 days per week.

The Community Employment Program through Carroll Hills Industries currently has individuals working at Pizza Hut, McDonalds, Napa Distribution Center, Atwood Lodge, and Mezzalunas Italian Grill.

CHI looks forward to continued success in preparing and supporting individuals to be contributing members of the community.



Carroll Hills Industries

Adult Services

2008 Production Report

Shredding:

There was a total of 18,840 pounds of paper shredded at .15 cents per pound for a total income of \$2,826.60. This reflects an increase in shredding of 5,642 lbs, up \$846.30 from last year.

Mailing Services:

Applying stamps and address labels and taking them to the P.O., the total earned by CHI was \$984.04; this reflects a decrease of \$840.96 from the previous year.

Community Janitorial Services & ODOT:

Office Cleaning, restroom cleaning, floor care, trash removal, window cleaning etc. a total earned \$15,764.00; this reflects an increase of \$2,775.61 from the previous year.

Community Landscape and Mowing Services:

Mowing, raking leaves, raking excess grass, mulching flower beds, weed removal etc. total earned \$22,345.13 this reflects a decrease of \$3,428.85

Perfect Products:

Counting and bagging balloons, Heat sealing balloon filled bags, applying valve attachments to balloons etc. total earned \$4,119.09; this reflects a decrease of \$3,812.19 from the previous year.

Salem Label Team:

Sorting, weighing, and rubber band binding a variety of plastic labels. Total earned \$1,499.17: this reflects a decrease of \$239.38 from the previous year.

GBS:

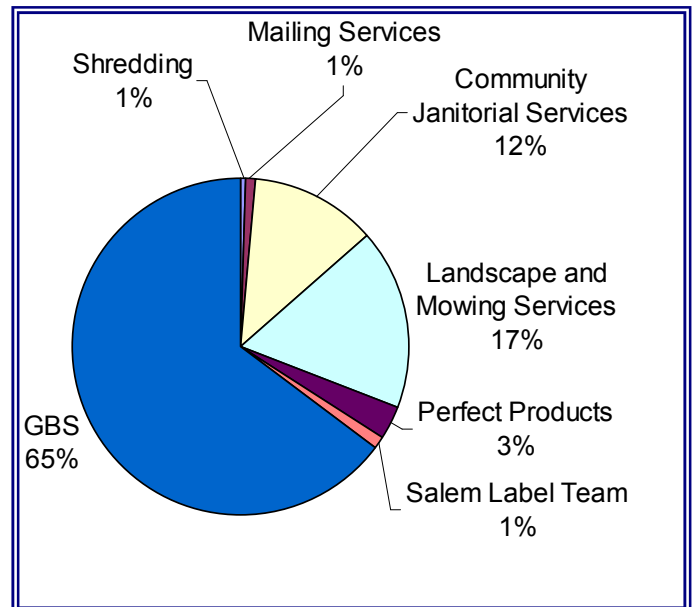
Single folding folders, applying inserts attaching on metal clips, multi fold folders, applying sticker pockets to outsides of folders, applying stickers with number codes to the outsides of folders, applying tape to reinforce seams to backs of folders etc. total earned \$83,586.86: this reflects an increase of \$10,430.34.

For the year in Community and In-shop work business increased \$5,730.87

Directly paid in payroll checks to Adult Enrollee's of CHI in 2008: \$86,693.98



The Lawn Crew took on new projects, landscaping at CHI & Administration Building.



Carroll Hills Transportation



- Sharon Bellamy became the CHI Admin. Assistant /Trans. Supervisor, May 5, 2008.
- The Carroll County Board of MR/DD transported a total of 172 students and adults enrolled in Carroll Hills Programs.
- Carroll Hills Transportation Vehicles (buses and vans) covered a total of 127,538 miles averaging over 531 miles per day. CHI's Lawn Crew vans between March to November traveled a total of 9,260 miles, used for mowing and landscaping.

Bus & Van drivers attended an in-service in August, an enlightening class, full of hands-on activities and new laws. Informational flyers were sent home to all transportation passengers for "Safety Week" regarding safety procedures. School bus safety is a team effort, **nothing is more important than our individuals' safety.** Always remember the danger zone is a ten step safety zone around a school bus!

Parents and staff are very important in helping keep individuals safe on a school bus.

Please keep in mind the following ways to help:

- Review the safety rules-
- Help the individuals understand why the rules are important
- Dress in light color clothing or jacket on dark mornings
- Help individuals be ready at the stop before the bus arrives

Bus drivers help keep the individuals safe in a number of ways:

- Drivers watch surrounding traffic to keep individuals safe
- Drivers will signal to those that need to cross the street only when traffic is stopped
- In case an emergency vehicle approaches while loading or unloading the driver will get the individuals to a place of safety until the emergency vehicle passes.



Transportation staff -hands on approach training.



State Summer Games

Fifteen Carroll County Special Olympics Athletes attended the 2008 State Summer Games in June. Athletes from Bowling and Track & Field attended the games with great success, bringing home 15 medals and 5 ribbons. The Summer Games program included eleven sports, movies, recreational clinics and the colorful opening ceremonies.

Opening ceremonies was held at Jesse Owens Track Stadium. The symbolic lighting of the Olympic Flame of Hope officially opened the Games, and was followed by a dance and fair provided by hundreds of volunteers. June 2008 marked the 39th Annual Special Olympics Ohio State Summer Games. The Special Olympics Ohio program reaches more than 17,000 MR/DD athletes.

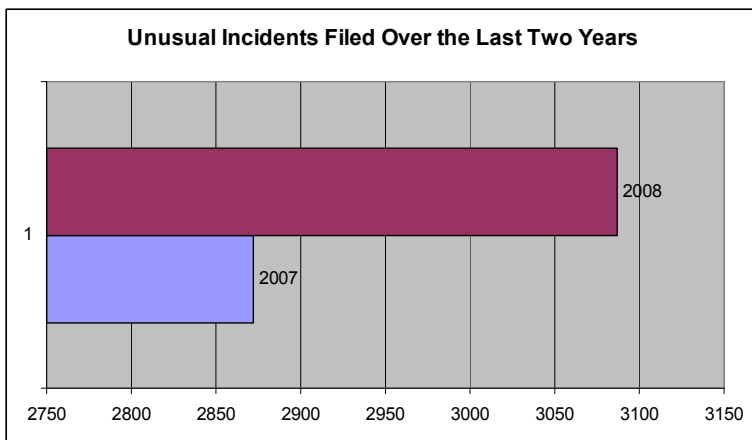


Major Unusual Incidents Report

When an MUI occurs, Carroll County Board of MR/DD provides services that immediately protect the person's health and safety.

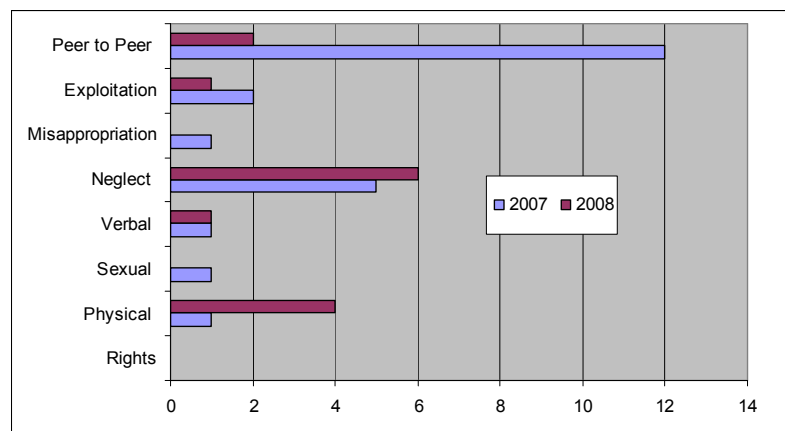
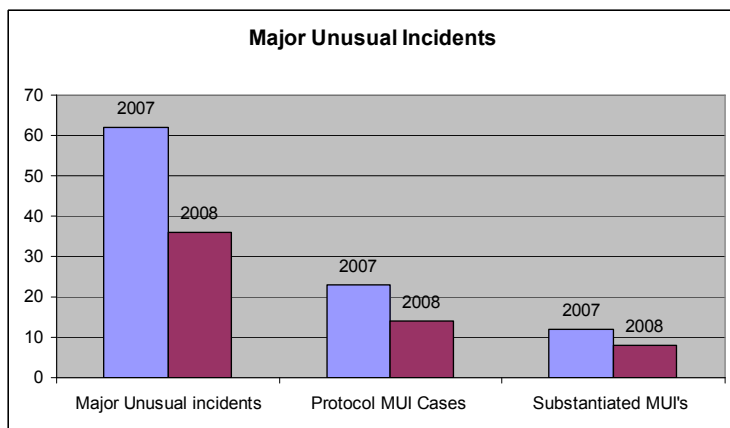
An **MUI** (major unusual incident) is an alleged, suspected or actual occurrence of an incident, when there is reason to believe the health and safety of an individual may be adversely affected and the individual may be placed at a reasonable risk of harm.

Unusual Incidents may be events involving a person with a developmental disability that are not consistent with daily operations, care or habilitation of that person. Unusual Incidents are anything that is not an MUI, such as medication errors where there is not a reasonable risk of harm, falls, peer-to-peer incidents that are not MUIs, overnight relocations due to natural disasters, fire, mechanical failure, and any other identified by the agency provider or the county board. These incidents are handled at the provider level and are reviewed weekly by the County Board of MR/DD.

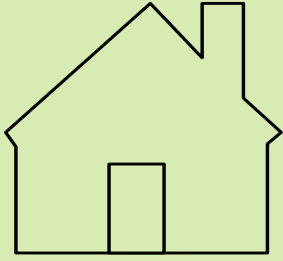


DATA: 2007 2008

Unusual Incidents filed	2872	3087
Major Unusual Incidents	62	36
Protocol MUI Cases (abuse, neglect, misappropriation, & exploitation)	23	14
Substantiated MUI's	12	8



Emergency Pager # 1-800-240-6733
ODMRDD Hotline to report Abuse/Neglect (toll free) 1-866-313-6733



Residential Service

Carroll County has a larger than average number of individuals with MRDD living within its borders. This may be due to the number of large licensed facilities to serve MRDD individuals that are located here. When comparing the general population to those served on MRDD Medicaid waivers, Carroll County is number one in the state.

Waivers are Medicaid programs designed to provide various services to persons in specified classifications. In order to be eligible to receive waiver services, a person needs to;

- 1) be Medicaid eligible
- 2) have a certain level of needs (this is specified by the different waiver programs)
- 3) be able to have their needs met under the applied for waiver services while staying with in the cost cap as specified in that waiver program & be able to assure that their health & safety needs can be met.

The Ohio Department of MRDD & the County Boards of MRDD administer the Individual Options Waiver & the Level 1 waivers.

The Ohio Home Care is administered by the Department of Jobs & family services.

The Individual Options (IO) Waiver can be used to provide needed services to persons with MRDD who have an Intermediate Care Facility for the Mentally Retarded (ICFMR) level of care. This means that these eligible persons are accepting this waiver instead of requesting services with an ICFMR facility. Persons on this waiver may receive their services from an IO provider within a licensed facility or from an IO provider who comes to their home to provide their services. The Ohio Department of MRDD periodically issues IO waiver slots to County Boards based upon the County Board requests for slots & can show that they have the 40% matching funds to cover the anticipated costs for each waiver. 66 individuals are enrolled on Individual Options waiver in Carroll County. Of these 52 live at St. John's Villa & the other 14 people live in their own homes & receive support services from their homes. Some of these 13 people live alone & some share homes with others who are also receiving support services.

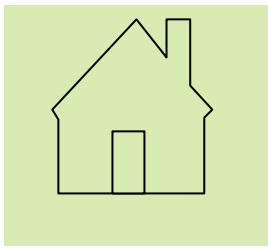
The Level 1 waiver program began in 2005. It also requires the applicant to have a MRDD diagnosis & to require an ICFMR level of care. The Level 1 waiver has a much more limited cost cap & is generally not enough to pay for an individual's day to day residential needs to the extent that an enrolled person's health & safety could be assured unless they have residential services provided by some other source. There are 5 people that have recently been enrolled on the Level 1 waiver. Since the Ohio Home Care Waiver is administered by the Department of Jobs & Family services, persons who are interested in this waiver should check this local DJFS agency for enrollment & coverage information.

Group Homes

There are 35 ICFMR (Intermediate Care for the Mentally Retarded) beds in this county. These settings receive a federal type of funding & monitoring. 10 beds are located at the Carrollton Group home & 25 are at Country View Manor (formally East Carroll Nursing Home.)

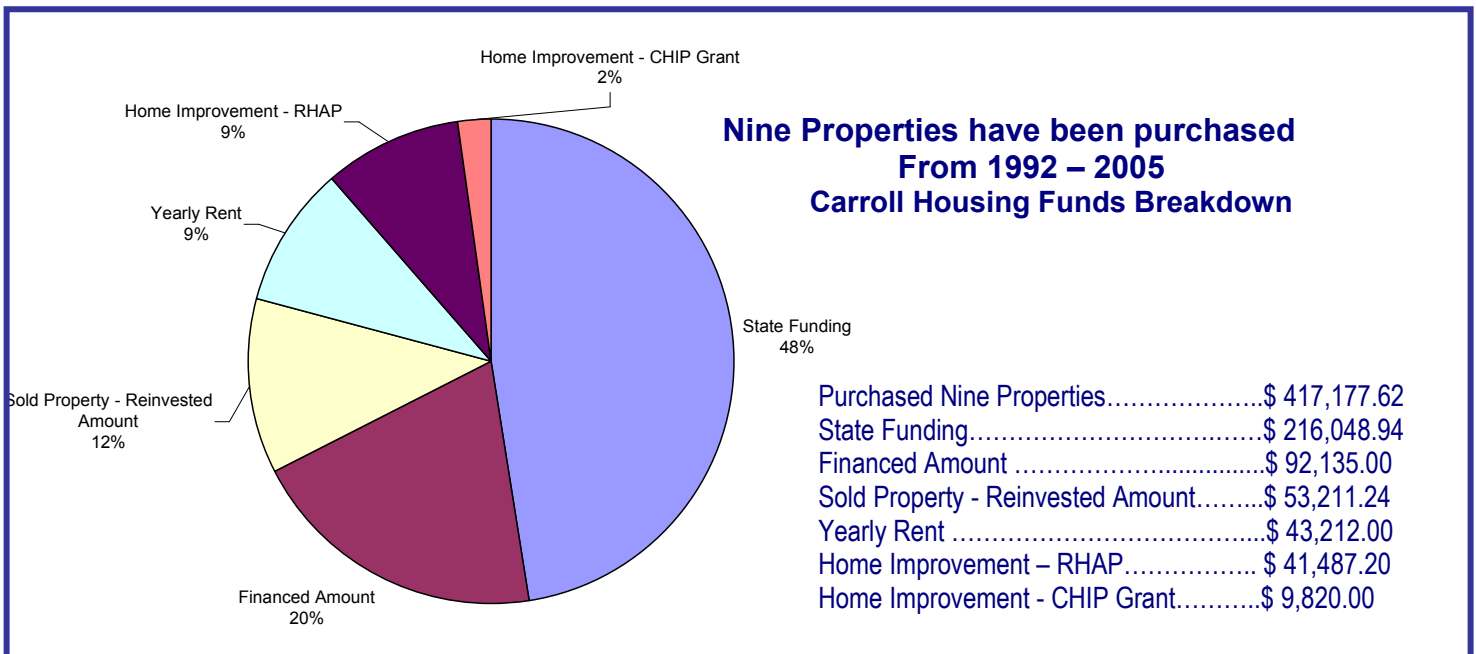
Nursing Homes

There are approximately 5 other persons residing in various nursing homes or the county home in this county.



Carroll Housing Opportunities, Inc.

Carroll Housing Opportunities, Inc.- a non-profit agency that was created in 1991 to purchase, manage, maintain & provide below market rents to persons with disabilities & others who may need this type of housing. ORC 5123; 1-1-18 defined the process by which ODMRDD could make state funds available to assist County Boards to purchase & acquire housing for individuals receiving Supported Living Services. County Boards had to work with local housing developmental corporations whose purpose would be to provide financing, acquisition & management of housing dedicated to individuals with Developmental Disabilities. County Boards maintained a legal interest equivalent to the amount of the state funding. County Boards authorized the housing corp. on its behalf to own & sell property for residential services & to reinvest proceeds from sale of properties into properties for the same purpose.



Dustin graduated from Carroll Hills School in May 2008. He entered CHI and our adult services working on the main floor helping with CHI's shredding contract. Six month's prior to graduation Dustin made another big decision, to move into the Carrollton Group Home. Dustin enjoys his home and loves the interaction of the other residents.

2008 LEVY PASSES



CARROLL HILLS SAYS THANK YOU TO CARROLL COUNTY VOTERS FOR KEEPING CARROLL HILLS DOORS OPEN.

2008 Carroll Hills Annual Report

Carroll Hills Programs Opening Doors to SUCCESS!

Administrative Offices

P.O. Box 429
1182 Roswell Road N.W.
Carrollton, Ohio 44615
330-627-6555

Carroll Hills Family & Children's Program Center

2167 Kensington Rd.
Carrollton, OH 44615
330-627-7651

Carroll Hills Industries

540 North High Street
Carrollton, OH 44615
330-627-5524



Carroll County Board of MR/DD
carrollhills.com